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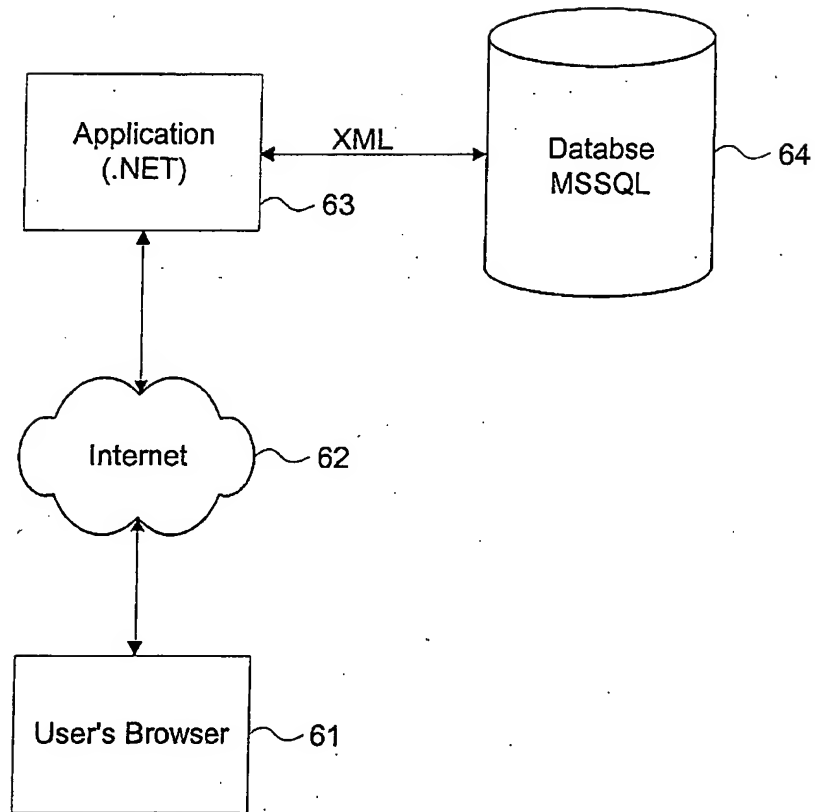
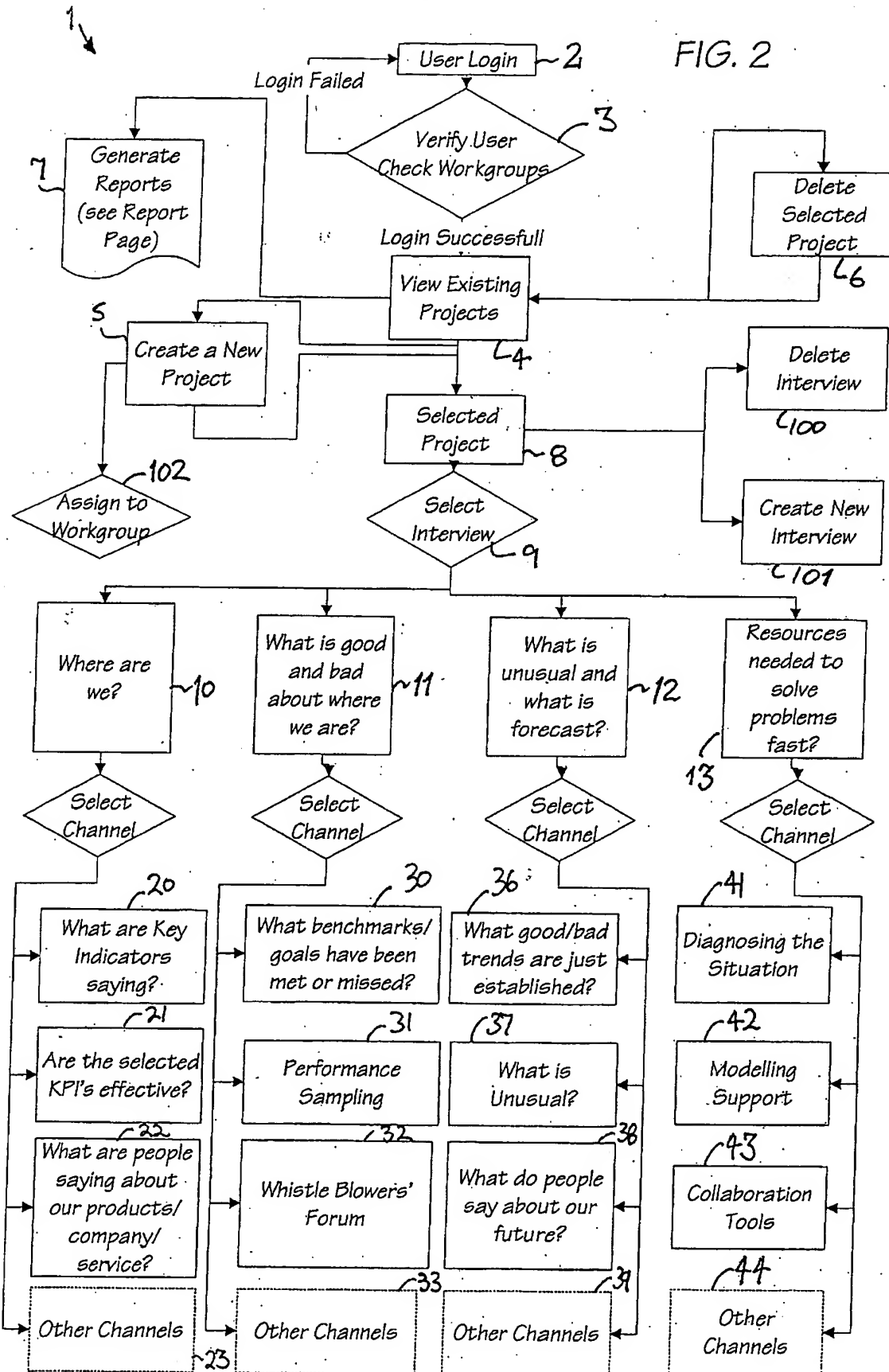


Fig 1

FIG. 2



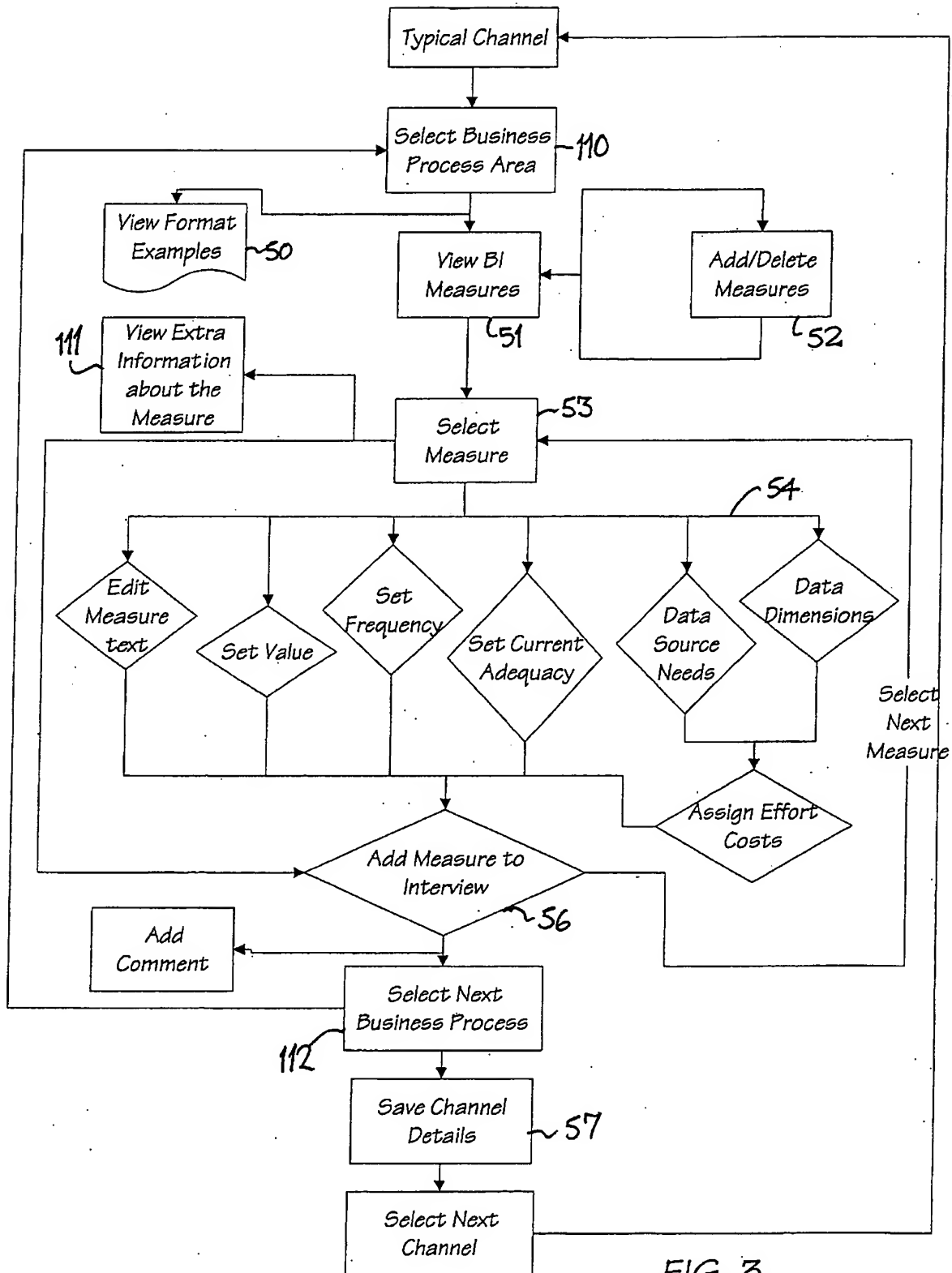


FIG. 3

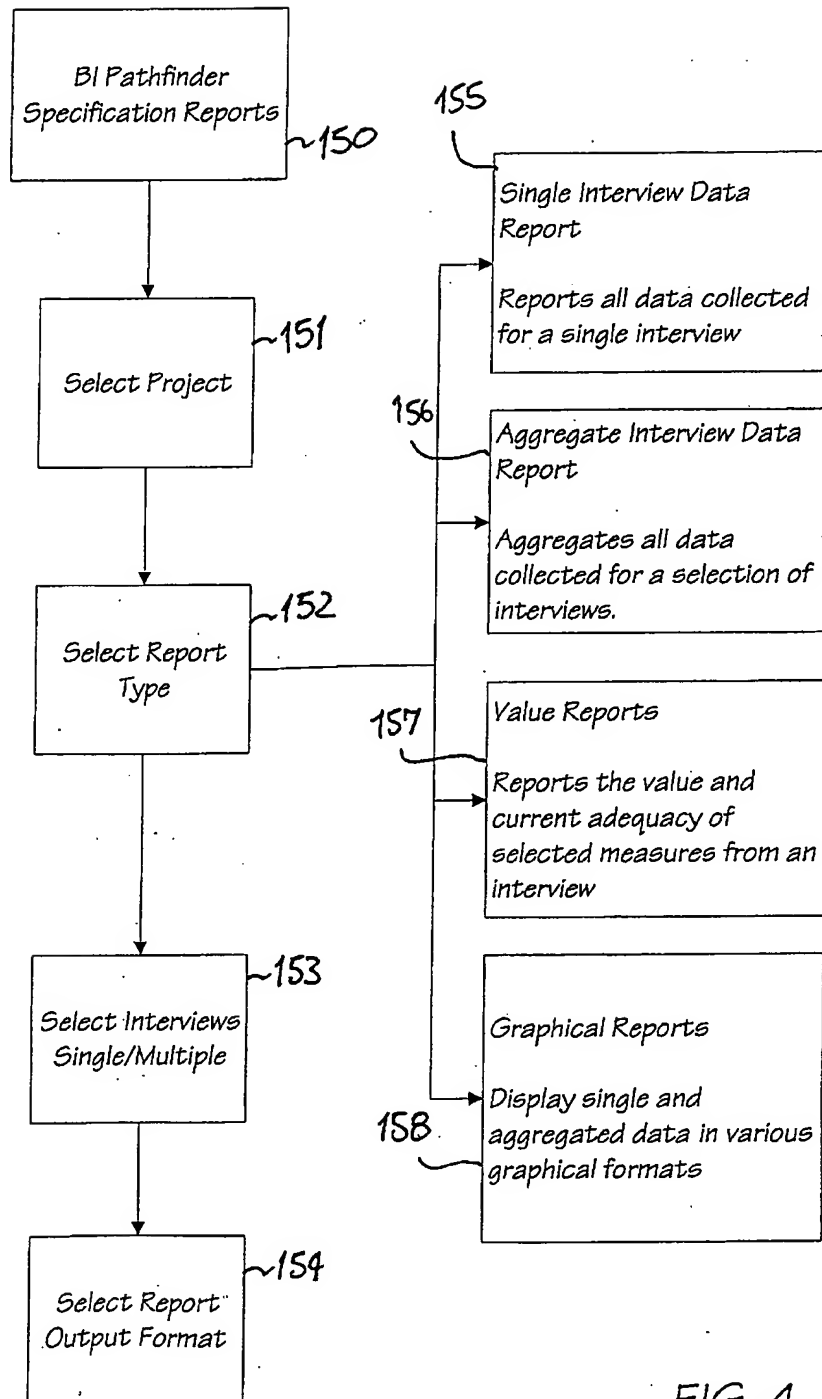
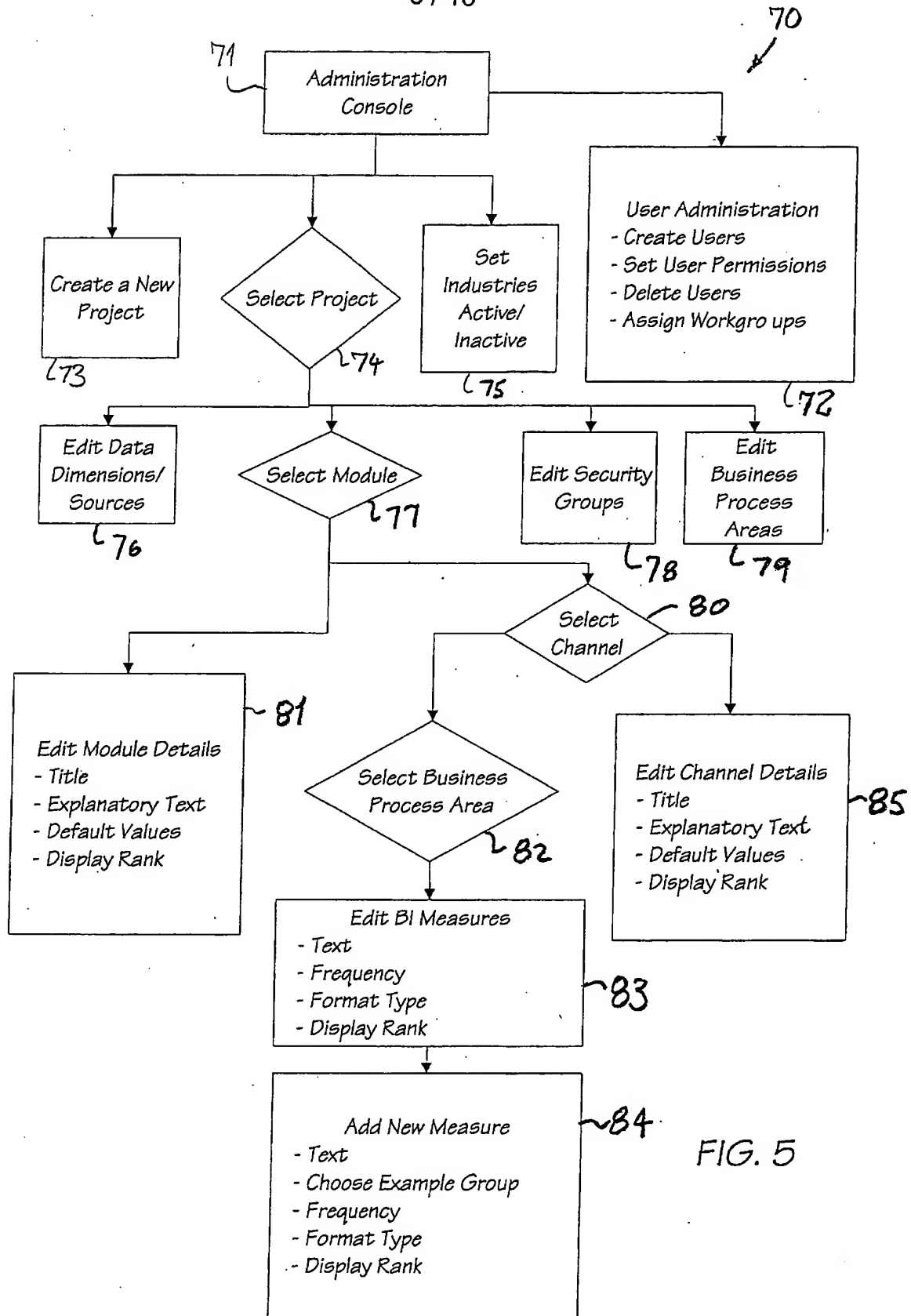


FIG. 4



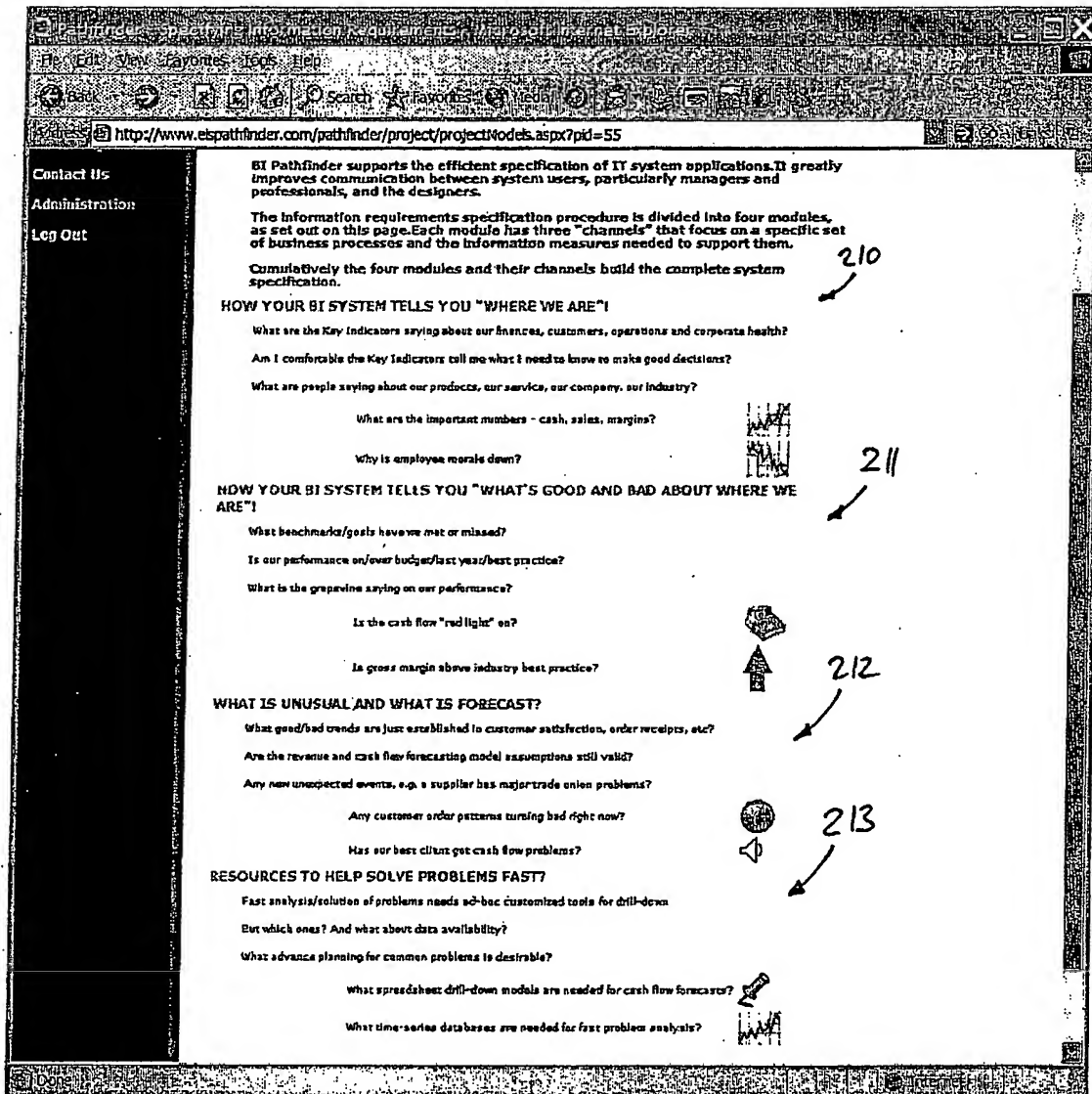


FIG. 6

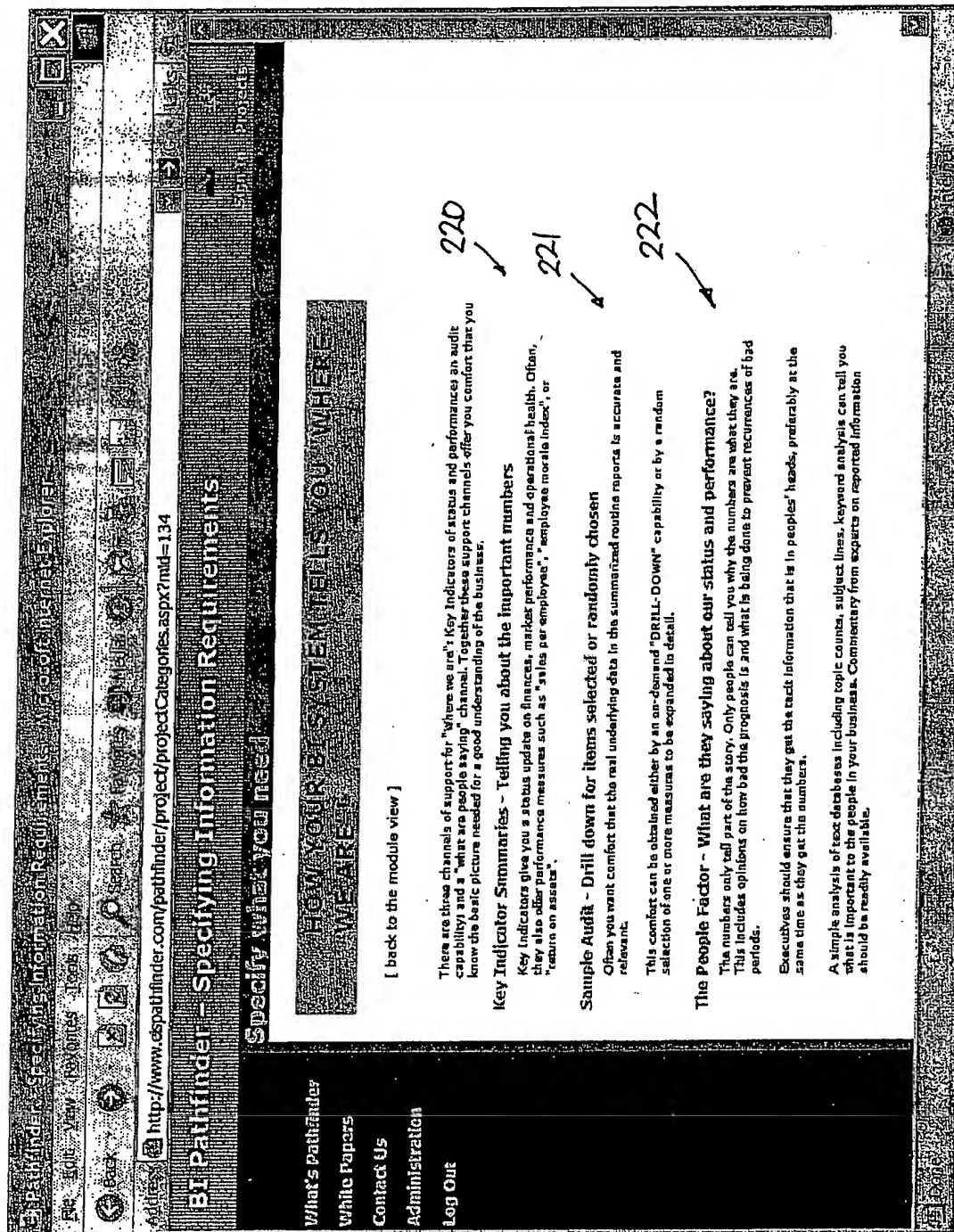


FIG. 7

File Edit View Favorites Tools Help

Back Search Favorites

http://www.espathfinder.com/pathfinder/project/projectExample.aspx?odi=292

Management and Infrastructure

Add	Measure	Value	Adequacy	Edit	Details
<input checked="" type="checkbox"/>	Service level statistics for TAFE - cost, enrolments, graduates, service	Usful	Satisfactory	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input type="checkbox"/>	Costs	High Value	Not Implemented	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input type="checkbox"/>	Revenues from fees, courses, materials	High Value	Good	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	Enrolments - total, by region, by trade	High Value	Satisfactory	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	Graduations - total, by region, by trade	High Value	Poor	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input type="checkbox"/>	Staff morale	Important	Good	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	IR disputes	High Value	Not Implemented	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	Legal disputes outstanding	High Value	Good	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input type="checkbox"/>	Staff investigations outstanding	High Value	Good	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input type="checkbox"/>	Number of incoming and outgoing Ministerial correspondence	High Value	Good	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	Number of incoming and outgoing Government correspondence	Important	Not Implemented	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	Service level statistics for Government correspondence	Important	Not Implemented	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	Average turnaround for Ministerial correspondence	Significant	Poor	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	Cost of property construction and maintenance	Useful	Satisfactory	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	Service level statistics for property management	High Value	Satisfactory	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
Procurement					
Add	Measure	Value	Adequacy		
<input checked="" type="checkbox"/>	Cost of teaching materials	High Value	Satisfactory	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	Inventory of teaching materials	Significant	Not Implemented	<input type="button" value="Edit"/>	<input type="button" value="Details"/>

FIG. 8

Internet Explorer - http://www.espatfinder.com/pathfinder/project/projectExample.aspx?dd=293

File Edit View Favorites Tools Help

Back Search Favorites

Address: http://www.espatfinder.com/pathfinder/project/projectExample.aspx?dd=293

Technology Development and Service

Add	Measure	Value	Adequacy	Edit	Details
<input checked="" type="checkbox"/>	IT system availability for one service area	Important	Poor	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
Human Resources and Corporate Health					
Add	Measure	Value	Adequacy		
<input checked="" type="checkbox"/>	Specifics for three student complaints selected at random	Important	Good	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	Employee overtime payments total and for three locations/sections selected at random	High Value	Not Implemented	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	History of employee terminations at one randomly selected location	High Value	Good	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	Sick leave days and cost for worst three locations	High Value	Good	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
Inbound Logistics					
Add	Measure	Value	Adequacy		
<input checked="" type="checkbox"/>	Student drop-out rates - for the worst region and trade	High Value	Satisfactory	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
Operations					
Add	Measure	Value	Adequacy		
<input checked="" type="checkbox"/>	Teaching hours for the three highest students/staff ratio trades	Important	Not Implemented	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
<input checked="" type="checkbox"/>	The three worst fulltime/casual teacher ratio trades and regions	Important	Not Implemented	<input type="button" value="Edit"/>	<input type="button" value="Details"/>
Service					
Add	Measure	Value	Adequacy		
<input checked="" type="checkbox"/>	Number of complaints for the three highest regions and trades	High Value	Good	<input type="button" value="Edit"/>	<input type="button" value="Details"/>

You may add your own Measure

Select the desired group

Management and Infrastructure

Navigation: Home, Back, Forward, Stop, Reload, Print, etc.

FIG. 9

Back · Forward · Home · Search · Favorites · Tools · Help

Address: <http://www.espatfinder.com/pathfinder/project/example.aspx?cd=294>

Select which Measures you would like to include in this example

Management and Infrastructure

Add

Measure	Value	Adequacy
<input checked="" type="checkbox"/> Commentary on numeric and service level reports from responsible executives	Important	Satisfactory
<input checked="" type="checkbox"/> News items relating to service level performance of the TAFE	Important	Poor
<input checked="" type="checkbox"/> Talk-back and other commentary on TAFE or education generally	Significant	Satisfactory
<input checked="" type="checkbox"/> Ministerial comments or press releases on TAFE or education generally	High Value	Good
<input checked="" type="checkbox"/> Counts of "hot-topics" in staff or student online databases	High Value	Good
<input checked="" type="checkbox"/> News items about government regulation of the industry	High Value	Good
<input checked="" type="checkbox"/> Randomly selected items from telemarketing or call report databases	Important	Poor
<input checked="" type="checkbox"/> Summaries of employee complaint items in company web newsgroups	High Value	Good
<input checked="" type="checkbox"/> Summaries of exit interviews with terminating employees	High Value	Good

Technology Development and Service

Add

Measure	Value	Adequacy
<input checked="" type="checkbox"/> Complaints about the operation or service of IT in online databases	Important	Satisfactory

Human Resources and Corporate Health

Add

Measure	Value	Adequacy
<input checked="" type="checkbox"/> Staff morale issues in online databases - summaries or specific text	Important	Poor
<input checked="" type="checkbox"/> Staff complaints - summaries or specific text	Important	Not Implemented

Inbound Logistics

Add

Measure	Value	Adequacy
<input checked="" type="checkbox"/> Comments on enrolment performance from news and online databases	High Value	Good

FIG. 10

Pathfinder Project Example - Management and Infrastructure

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Links Home

Address http://www.espathfinder.com/pathfinder/project/projectExample.aspx?dd=295

Select which Measures you would like to include in this example

Management and Infrastructure

Add	Measure	Value	Adequacy		
<input checked="" type="checkbox"/>	Service Level comparison with budget and previous period	Important	Not Implemented	Edit	Details
<input checked="" type="checkbox"/>	Enrolments comparison with budget and previous periods - total, region and trade	Important	Not Implemented	Edit	Details
<input checked="" type="checkbox"/>	Costs comparison with budget and previous period	High Value	Good	Edit	Details
<input checked="" type="checkbox"/>	Property management performance compared with budget and previous period	High Value	Good	Edit	Details
<input checked="" type="checkbox"/>	Staff/student teaching ratios compared with budget and previous period	High Value	Not Implemented	Edit	Details

Procurement

Add	Measure	Value	Adequacy		
<input checked="" type="checkbox"/>	Inventory backlogs compared with previous period	Important	Not Implemented	Edit	Details
<input checked="" type="checkbox"/>	Total procurement costs compared with budget and previous period	High Value	Not Implemented	Edit	Details

Technology Development and Service

Add	Measure	Value	Adequacy		
<input checked="" type="checkbox"/>	Service level statistics compared with budget and previous period	High Value	Good	Edit	Details
<input checked="" type="checkbox"/>	Availability of services compared with budget and previous period	High Value	Good	Edit	Details

Human Resources and Corporate Health

Add	Measure	Value	Adequacy		
<input checked="" type="checkbox"/>	Recruitment comparison with budget and previous period	High Value	Satisfactory	Edit	Details
<input checked="" type="checkbox"/>	Turnover comparison with plan and previous period	High Value	Good	Edit	Details
<input checked="" type="checkbox"/>	Staff morale comparison with previous period	Useful	Good	Edit	Details
<input checked="" type="checkbox"/>	Sick leave statistics compared with budget and previous period	Important	Satisfactory	Edit	Details
<input checked="" type="checkbox"/>	Student satisfaction comparison with previous period	Significant	Not Implemented	Edit	Details
<input checked="" type="checkbox"/>	Employer satisfaction comparison with previous period	High Value	Good	Edit	Details

FIG. 11

http://www.espathfinder.com/pathfinder/project/projectExample.aspx?dd=296

Management and Infrastructure

Add	Measure	Value	Adequacy	
<input checked="" type="checkbox"/>	If service level performance for a region or trade is more than 20% over or under budget then show: actual Service Levels; Budget; Variance; Staff/student ratio	Significant	Poor	Edit Details
<input checked="" type="checkbox"/>	If enrolment for a region is more than 20% over budget then show: Enrolment; Budget; Variance; Staff/student ratio	Important	Poor	Edit Details
<input checked="" type="checkbox"/>	If enrolment for a trade is more than 20% over budget then show: Enrolment; Budget; Variance; Staff/student ratio	Important	Poor	Edit Details
<input checked="" type="checkbox"/>	If cost for a region or trade is more than 20% over budget then show: Costs; Budget; Variance; Staff/student ratio	High Value	Not Implemented	Edit Details

Human Resources and Corporate Health

Add	Measure	Value	Adequacy	
<input checked="" type="checkbox"/>	If staff turnover exceeds 1% per month for a region or trade then show region or trade, turnover, employee numbers and history for past 2 years	Important	Satisfactory	Edit Details
<input checked="" type="checkbox"/>	If industrial disputes for a region or trade are over budget by more than 10% then show region or trade, dispute numbers, and history for past 2 years	Important	Satisfactory	Edit Details

Operations

Add	Measure	Value	Adequacy	
<input checked="" type="checkbox"/>	If staff/student ratios are over or under budget by more than 10% then show region or trade, ratios, numbers of staff and students and history for past 2 years	High Value	Not Implemented	Edit Details

You may add your own Measure

[Add Measure](#)

Select the desired group

[Management and Infrastructure](#)

[Add Measure](#)

Comments

[back to the channel view](#)

[Save Example](#)

FIG. 12

Pathfinder - Specifying Information Requirements - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Home Favorites

Address <http://www.espathfinder.com/pathfinder/project/assignDimensions.aspx?msid=4394>

Dimensions

Time	Organisation	Products/Service	Customer/Client
<input checked="" type="checkbox"/> Year	<input checked="" type="checkbox"/> State	<input checked="" type="checkbox"/> Product Line	<input checked="" type="checkbox"/> Region
<input checked="" type="checkbox"/> Quarter	<input checked="" type="checkbox"/> Division	<input checked="" type="checkbox"/> Brand	<input checked="" type="checkbox"/> Customer Type
<input checked="" type="checkbox"/> Month	<input type="checkbox"/> Company	<input checked="" type="checkbox"/> Product	<input checked="" type="checkbox"/> Customer Class
<input checked="" type="checkbox"/> Week		<input checked="" type="checkbox"/> SKU	
<input checked="" type="checkbox"/> Day		<input checked="" type="checkbox"/> Component	

Revenue/Costs **Staff**

☒ Revenue

Choose the Security Level

Data Sources

Time

Availability

Organisation

Availability

Products/Service

Availability

Customer/Client

Availability

FIG. 13

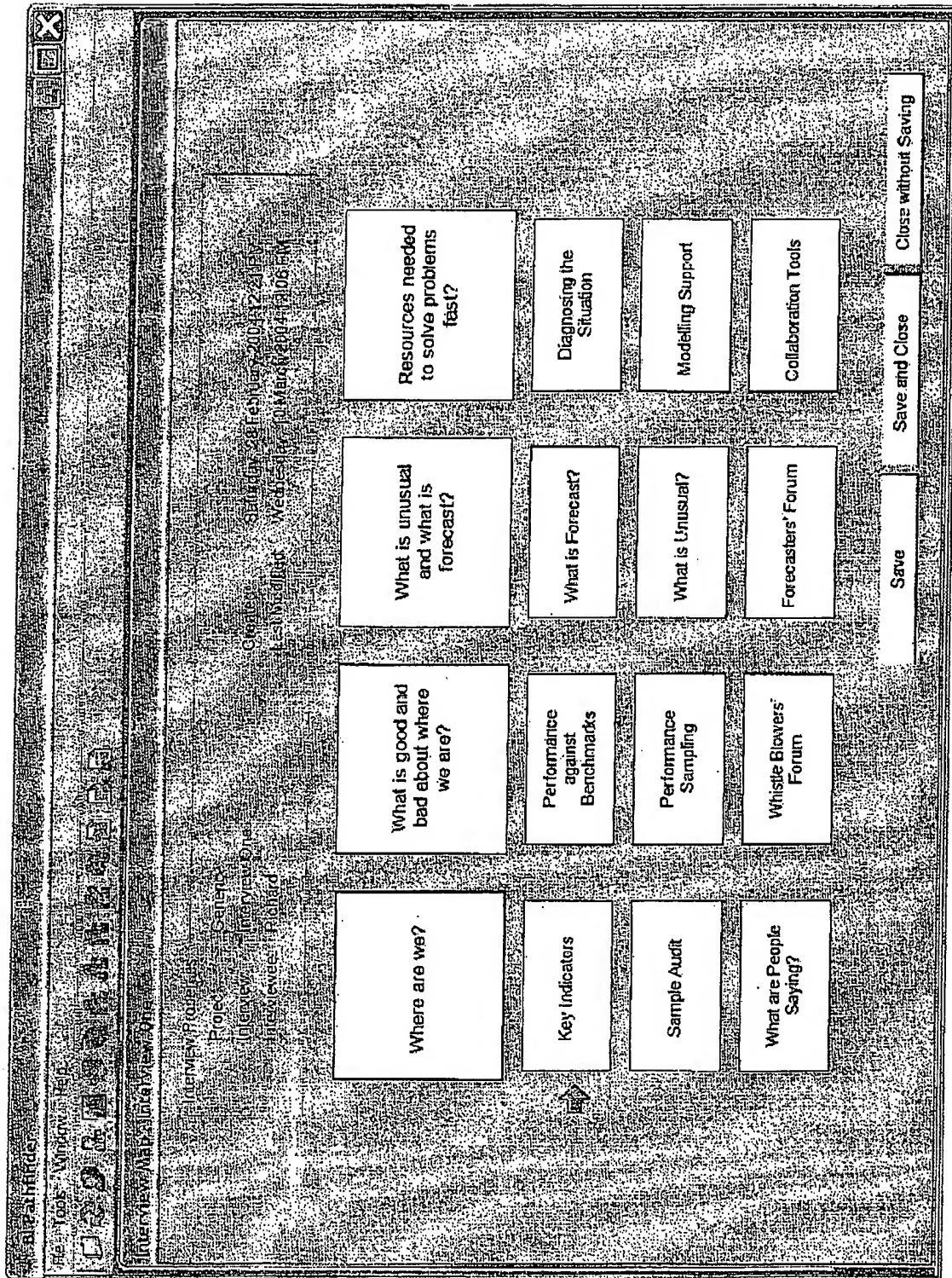


FIG. 14

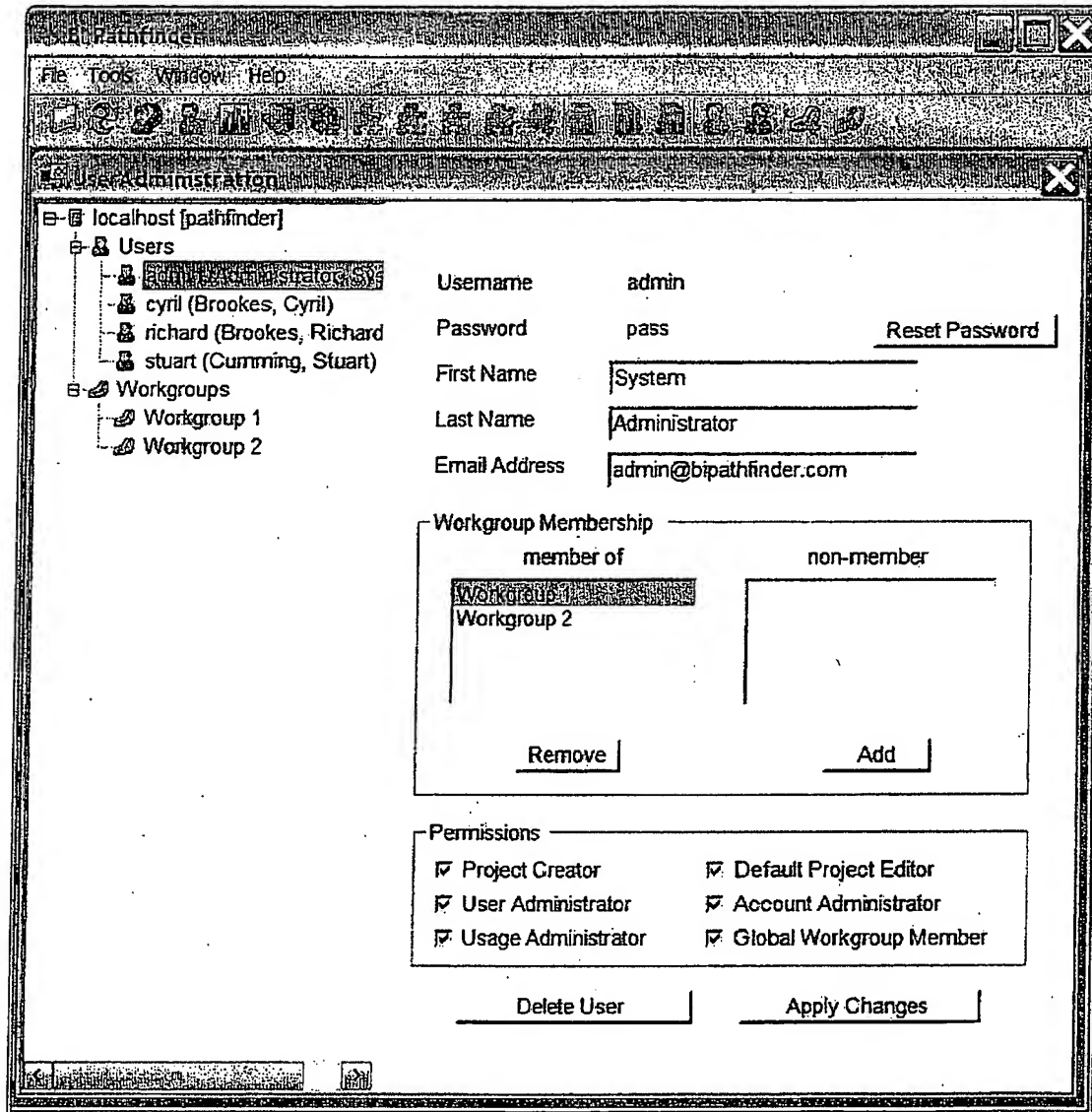


FIG. 16